



WAL★MART®

**MEMORANDUM OF UNDERSTANDING
BETWEEN THE
WAL-MART STORES, INC.
AND THE
GOVERNOR'S OFFICE OF EMERGENCY SERVICES**

1. PURPOSE OF THE AGREEMENT

Private businesses play a significant role in protecting their employees and community during disasters. Businesses also play a vital role in working with government to facilitate and provide emergency response and recovery from all types of disasters.

This memorandum of understanding (MOU) formalizes the relationship between the Wal-Mart Stores, Inc. and the State of California's Office of Emergency Services so that this company can be fully integrated into the state's Standardized Emergency Management System.

2. AUTHORITIES

This MOU is under the authority of Government Code 8550, 8570, 8588.1, and 8607 and other statutes as appropriate.

3. PREPAREDNESS ROLES AND RESPONSIBILITIES

System: Like the public sector, the private sector will support emergency response and recovery consistent with the Standardized Emergency Management System and the National Incident Management System. Private sector facilities that are primarily intended to provide a locally based function will integrate with emergency management at the city and county government levels, as appropriate. Private sector facilities that are primarily intended to provide a regional or multi-county function will integrate with the system at the state level.

OES: OES mitigates, plans, prepares for, responds to, and aids in recovery from the effects of emergencies that threaten lives, property, and the environment. OES is the

central emergency planning and response agency in California government and coordinates state agency activities and coordinates with the federal government in support of local government requests for assistance during emergencies and disasters.

Partner: Wal-Mart Stores, Inc. prepares for and responds to natural and human-caused events that could affect its associates, operations, or communities. Through extensive planning, preparedness, mitigation, response, and recovery efforts, and by maintaining a 24/7 global monitoring facility, Wal-Mart Stores, Inc. is able to quickly respond to and recover from all hazards.

4. COORDINATION DURING EMERGENCIES

Notification: OES and Wal-Mart Stores, Inc. will use a mutually agreed upon system to provide notification of emergency conditions that may affect the business or state's interests. This will also include a designated access point at OES for the company's representatives during disasters.

Communications: OES will provide limited access to the Wal-Mart Stores, Inc. for the Response Information Management System (RIMS). This will enable Wal-Mart Stores, Inc. to better monitor the disaster events and the need for critical resources. To the extent resources are available, RIMS will be enhanced to include modules specifically useful for inter-business coordination and resource acquisition.

Coordination: Wal-Mart Stores, Inc. will work cooperatively with other business partners to ensure resources are most efficiently provided consistent with established procedures and government requests. Wal-Mart Stores, Inc. will work with OES and other business partners to develop procedures for implementation of this MOU. OES will provide regular training of the Wal-Mart Stores, Inc.'s representatives and other business partners.

Activation: OES will provide emergency operations center access for pre-designated representative(s) of the Wal-Mart Stores, Inc. during a state of emergencies, and other such times as determined appropriate by the Director of OES. OES reserves the right to limit access to emergency operations centers based upon safety or security needs.

5. POST EMERGENCY ACTIVITIES

Wal-Mart Stores, Inc. will work with OES and other business partners to evaluate lessons learned after each proclaimed disaster.

6. PROTECTION OF INFORMATION

Information, both in writing and orally, essential to effect emergency response will be shared amongst business partners and OES consistent with applicable laws and the need to protect sensitive proprietary information. This information shall be protected by OES to the extent allowed by law.

7. ADMINISTRATION

No Creation of Rights or Liabilities: Nothing herein is intended to create a new financial obligation of OES or the State of California, or create any third-party right or obligation against either party to this MOU.

Term: This MOU shall remain in effect until such time as either party to the agreement terminates their participation in writing and provides 60-days notice to the other party of their intent to terminate.

8. SIGNATURES



Henry R. Renteria
Director
Governor's Office of
Emergency Services



Steve Dozier
Vice President, Corporate Services
Global Security, Aviation & Travel
Wal-Mart Stores, Inc.